

Agency Training Manual

Valley of the Sun United Way

ecimpact@vsuw.org

For Support, please contact:



Table of Contents

Accessing e-CImpact	2
Registering a New Agency	2
Adding Program(s) to Application	7
Common Navigation	8
Agency Site Home Page	9
Account Management	10
Agency Login	11
Forgot Password	12
Change Password	13
User Profile	14
Signout	15
Agency Information	16
Agency Profile	16
Account name(s), address(es), phone number(s) and email address(es)	17
Agency Contacts	20
Updating Program Information	23
Calendar	24
Resource Center	25
Accessing Resources	25
The Basics of your Applications / Grant Process	26
Accessing Application / Grant Process	26
Form Status	27
Entering Information	28
Save Options	28
Switching Forms	29

Attachments	30
Submitting Application	33
Printing Options	36
Program Information	39

Accessing e-CImpact

Requirements: All you need to access e-CImpact is a computer with an internet connection and current version of web browser (example: Internet Explorer, Firefox, Chrome, Safari)

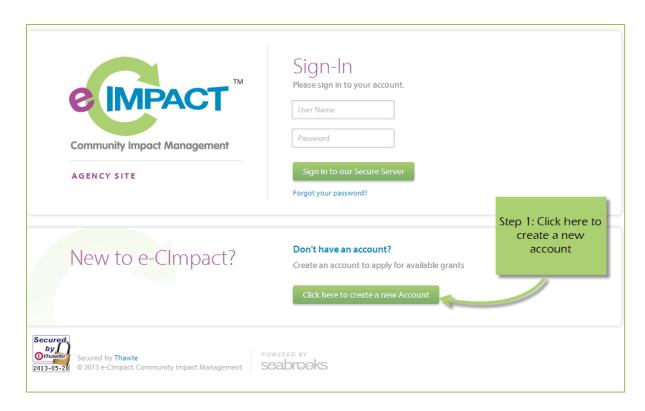
Direct access to the agency site is: https://agency.e-cimpact.com/login.aspx?org=VSUW

Please bookmark the address to easily access e-CImpact at your convenience.

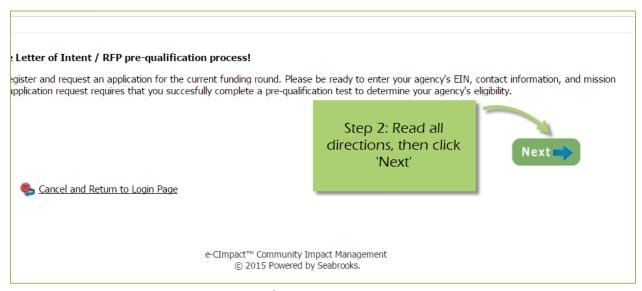
Registering a New Agency

If you are not yet a Valley of the Sun United Way Partner Agency, please proceed with site registration. Registration is required for all non-partner agencies.

Step 1: From the agency login page select 'Create new agency account'



Step 2: Please read all directions carefully, and then click 'Next' to continue with your registration process.



Step 3: Please enter all required information regarding your agency. Then proceed to the next page.

*EIN – the system will automatically validate your EIN, confirming you do <u>not</u> already have an e-CImpact account. The system will also automatically enter any information linked to the EIN entered.

*Please remember to use your email address as your username when creating profile.



Step 4: Select a grant application you would like to apply for, and then continue to the next page.

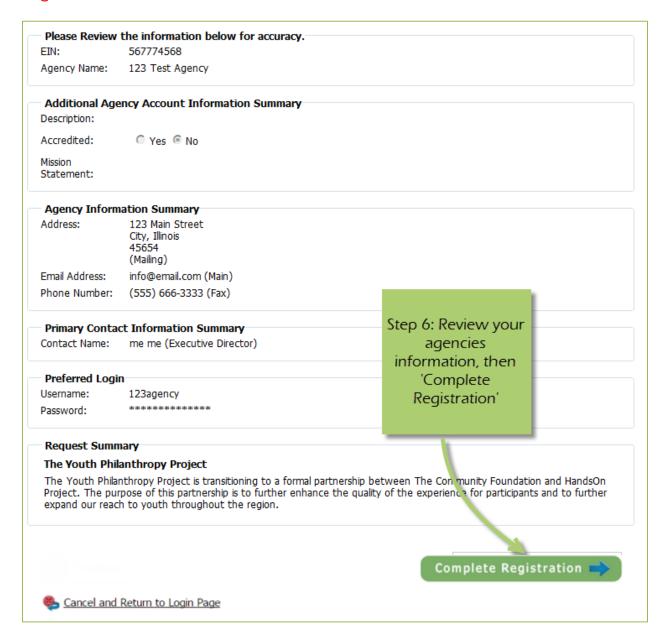


Step 5: Please answer all qualification questions, and proceed to the next page.



Step 6: Review all agency information entered, and then click 'Confirm

Registration'



Once your registration is completed you will be able to print your confirmation page. You will also receive a confirmation email. A member of our Community Investment Team will review and approve/deny registration.

Adding Program(s) to Application

Once your agency has been approved you will need to add a program to your application.

From the grant homepage navigate to the section below. Add an existing program from the drop down or select 'Create a New Program and Assign it to this Application'

At least one program is required for this application for funding. To add a program to this application, select a program from the drop down (if available), or if there is no drop-down displayed, select 'Create a new Program.' Click the link to 'Create a New Program and Assign it to this Application' to proceed to the Add new program profile page. Do not create duplicate programs. Please ensure to click 'Complete Registration' on the Review page to successfully add your program to the application. When the Program Profile registration is complete, all of the forms for that program will display in your list of forms below. Select a Program: Assign Selected Program to the Application Create a New Program and Assign it to this Application

Common Navigation

The navigation links in e-CImpact are consistent throughout the site.

Save/Update

🌄 Save and Return to Previous Page

Cancel and Return to Previous Page

Save/Update: Refreshes the page while saving any changes made to your data.

Save and Return to Previous Page: Returns you to the page last visited while saving any changes made to your data.

Cancel and Return to Previous Page: Will return you to the previous page and will <u>NOT</u> save any changes made to your data.

Font Size: A

Changing the Font Size: Located in the upper right hand corner of the agency site, click the large 'A' to increase the font size. Click the smaller 'A' to decrease the font size.

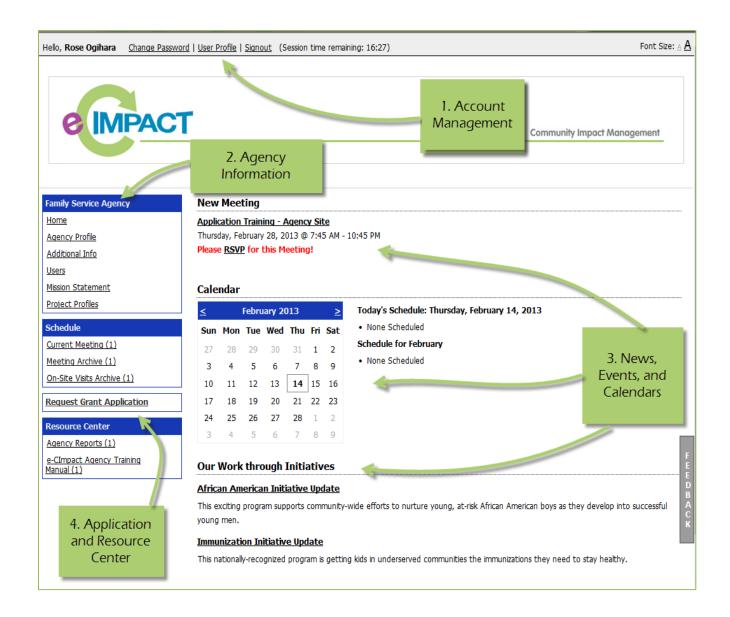


Fields marked with an * are required fields.

Agency Site Home Page

From the home page you will be able to access all parts of the agency site. There are four basic sections:

- 1. Account Management
- 2. Agency Information
- 3. News, Events, and Calendars
- 4. Applications and Resource Center



Account Management

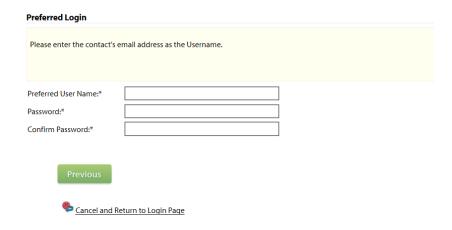
Change Password | User Profile | Signout (Session time remaining: 17:44)

Agency Login

Now that you have accessed the Agency site, it is time to login.

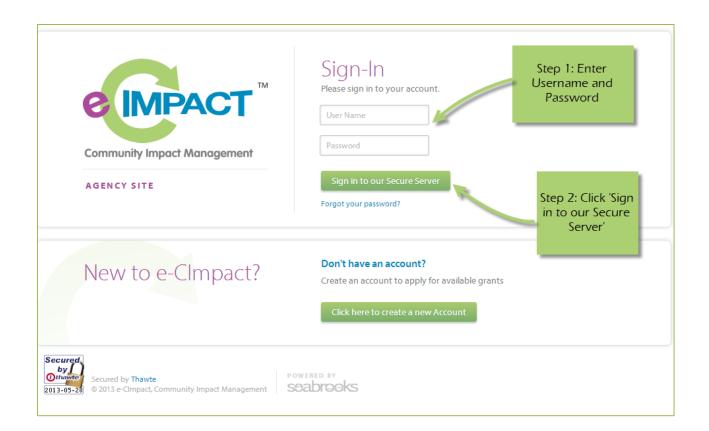
For New Organizations:

When creating new account. <u>Please remember to use your email address as your username</u> when creating profile.



For Others: if you do not know or remember your username and password, please contact ecimpact@vsuw.org

- Step 1: Enter your username and password
- **Step 2:** Click 'Sign In to our Secure Server' or use the enter key.



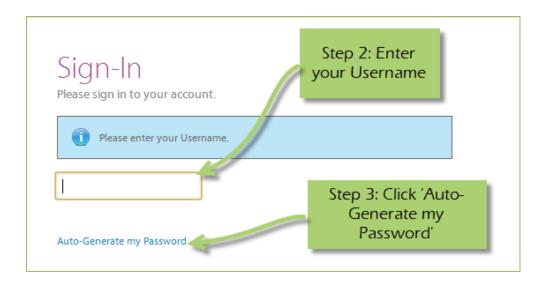
Forgot Password

Step 1: Click 'Forgot your password?' on the agency login page.



Step 2: Enter your username

Step 3: Select 'Auto-Generate my Password'



Step 4: Check your email, return to the login page and procede to login. If you do not see the email in your inbox, be sure to check the 'junk' folder. If the email is not in either, please contact ecimpact@vsuw.org

Change Password

Step 1: To change your password, select 'Change Password'

Step 2: Enter the old password

Step 3: Then enter the new password two times.

Password Rules:

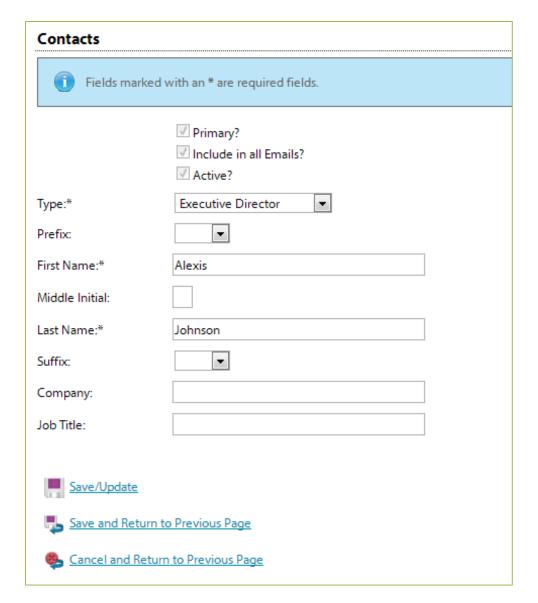
- Must be between 6 and 15 characters.
- Must contain at least 1 character from 2 of the groups of alpha, numeric, or special characters.
- Characters <u>NOT</u> accepted are: ", % or any white-space.

User Profile

The User Profile area is where you are able to add, edit, or delete any of your information including: primary contact, basic information, email addresses, phone numbers, and mailing addresses. Users may also choose to be 'Included in all Emails'.

Primary Contact: There can only be one primary contact per agency. This can be set by selecting the check box 'Primary?'. The primary contact is automatically included in all emails and cannot be deactivated unless a new primary contact is selected.

Active: Make sure your account is 'Active'. Once a user is deactivated you will need to contact eCImpact@vsuw.org to reactivate the user account.



Enter any necessary information, and then click 'Save/Update'.

Signout

Users should 'Signout' of e-CImpact to ensure the security of their data. Once signed out of e-CImpact, press the 'X' in the upper right hand corner of your browser to close the window.

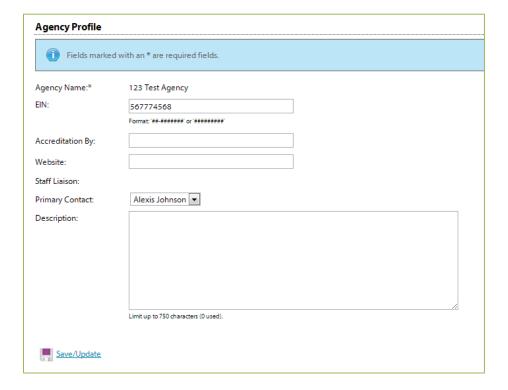
Agency Information

The Agency Information section is where account information, contacts, statements (mission / vision / agency) and program information is housed. From this section you will be able to update your address(es), or contact information.



Agency Profile

The profile page is where all agency specific information is housed and can be updated. This includes the basic information – agency name, EIN, staff contact, primary contact, website, etc.



Account name(s), address(es), phone number(s) and email address(es)

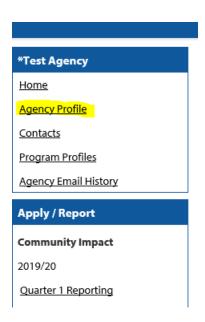
You may also add, edit or delete account names, address, phone numbers and email addresses. Agencies are able to have multiple records for each section.



Additional Program Locations

Important: Please update 'Addresses' section with all locations where your program(s) are held.

1. Located on left side toolbar of your Agency's site → Click on 'Agency Profile'



2. Scroll to the address section → Click on 'Add New Address'



3. Required fields: [Address Type]; [Address Line 1]; [City]; [State]; [Zip Code]

Agency Profile > Addresses > Add New Address

Fields marked with an * are required fields. \square Confidential? ☐ Primary? Address Type:* Program Address Line 1:* Address Line 2: City:* State:* Arizona Zip Code:* Description: Limit up to 255 characters (0 used). Save/Update Save and Return to Previous Page Cancel and Return to Previous Page

- 4. Please provide a short description of program type held at this location.
- 5. Click 'Save and Return to Previous Page'
- 6. Repeat for any additional program locations.

Agency Contacts

Confidential?

Active?

When adding a new record, or updating existing records, be sure to select 'Active' if contact is currently involved and is an official representative of your agency and/or program.

'Primary' can only be selected for one record. **IMPORTANT**: Primary contact is recommend to be assigned to the person who is the first point of contact for your Agency. This contact will receive all alerts such as reporting reminders, updates and deadline notifications.

To view all agency contacts – click 'Contacts' from the agency information section on the homepage.



From this area you will be able to see anyone who is currently listed as a contact at your agency, as well as add, edit, deactivate or delete an agency contact.



The agency contact profile page is similar to the user profile and contains the same information.

- Name and preference
- Email addresses

- Phone Numbers
- Addresses

Request a Login: Once a new contact has been created, you are able to request a login for this user.

Step 1: Click 'Request a Login'



Step 2: Enter username and password.

^{*}A contacts email address is commonly used as the username due to email addresses being unique.

Request a Login Account for Rose Ogihara Enter a password and then retype the password to ensure that it has been entered correctly. Your new password must be between 6 and 15 characters in length and contain at least 1 character from 2 of the groups of alpha, numeric, or special characters. Your Password may not contain the following characters: ", %, or any white-space. Password Examples: · abcdefg2 (valid, contains letters and numbers) • pa\$\$word (valid, contains letters and numbers) • 1234567# (valid, contains letters and a special character) • abcdefgh (invalid, contains only letters) • abc23 (invalid, less than 6 characters) Contact Type: Grant Writer Contact Name: Rose Ogihara Username:* Password:* no value Confirm Password:* no value Save/Update Return To Previous Page

Updating Program Information

Step 1: To edit or inactivate a program, go to the program profiles area.

Step 2: Select 'Edit' next to the desired program.



From here you will be able to update or inactivate information needed.

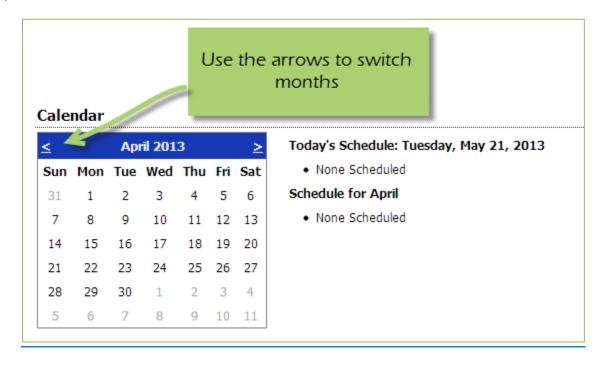
Calendar

The calendar area will display any events or site visits you have RSVP's for. Some news items will display here as well.

Please note that the items listed in the calendar area are specific to the selected month.



If you wish to view items from another month use the arrows to switch months.

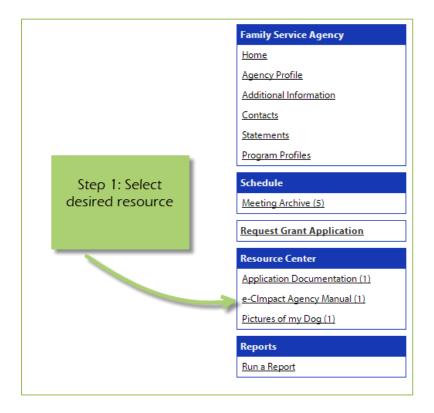


Resource Center

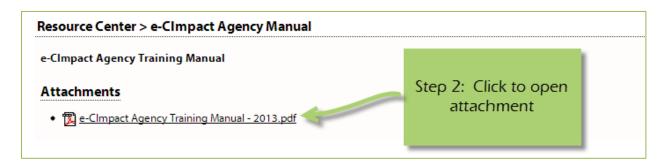
The agency resource center is where you will be able to find any documents you may need to reference from Valley of the Sun United Way. The resource center is located in the lower half of the left hand navigation.

Accessing Resources

Step 1: Select desired resource item



Step 2: Click on the attachment link to open



The Basics of your Applications / Grant Process

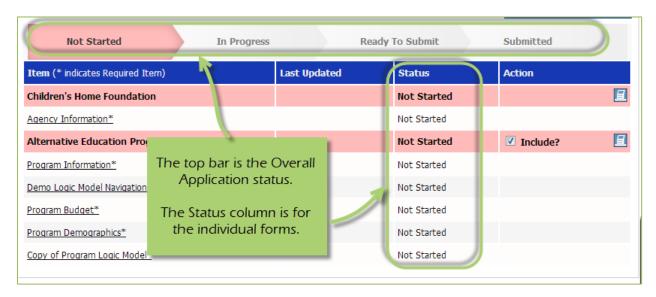
Accessing Application / Grant Process

Step 1: Choose the application or grant process from the list located in the left hand navigation.



Form Status

This page works much like a check list. You are able to easily see how much of your application you have submitted.



Not Started: When the application or form is in not started status, it means that no data has been entered yet.

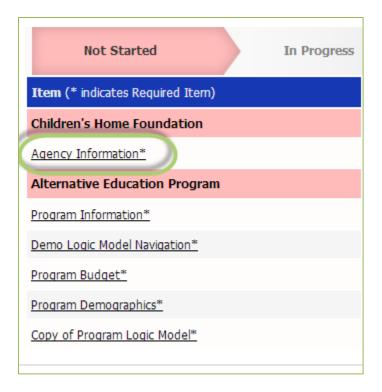
In Progress: If you form is set to in progress, then the form has been started, and saved. The form has not been marked completed. The top bar will remain at 'In Progress' until all forms are marked completed.

Ready to Submit: Once all forms are marked completed, your top bar should move to 'Ready to Submit'. At this stage you should review any information entered, then move on to submit your application.

Submitted: When an application is in submitted status, you will no longer be able to make changes to the information on the forms. If you submit, and find you need to make an edit, you should contact your eCImpact@vsuw.org.

Entering Information

To begin filling out your application click on the desired form:



Save Options

After entering information on your forms, you have multiple save options.



Save My Work / Save My Work and Return to Previous Page: These options are for when you need to save, or move on to something else, and are not finished entering information.

Save My Work and Mark as Completed: This option is for when you have entered and reviewed your information and are ready to turn it in.

Switching Forms

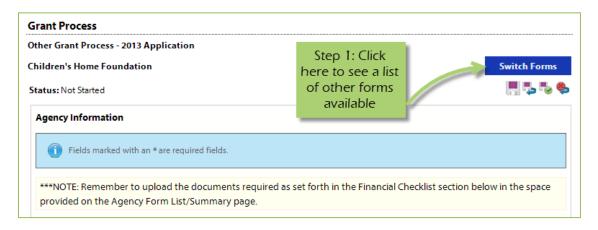
There are two ways to switch forms within an application:

First: When you are finished with one form, click on 'Save My Work and Return to Previous Page', and then select the next form.

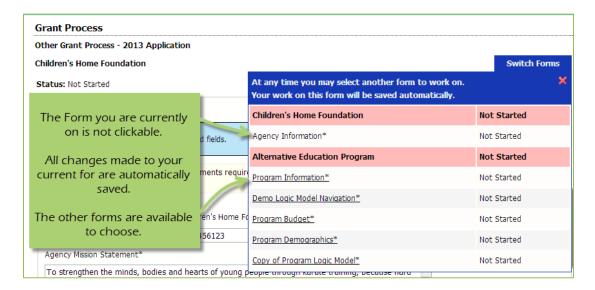


Second: You can use the 'Switch Forms' option, located in the upper right hand corner.

Step 1: Click 'Switch Forms' to view the list of available forms.



Step 2: Click on the form you would like to move to.



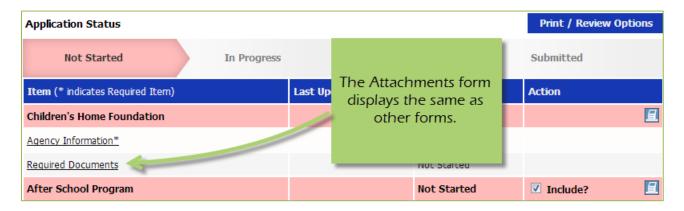
Attachments

Uploading Attachments

Excepted file types for uploading documents:

- . Accepted file types: pdf, doc, docx, ppt, pptx, xls, xlsx, gif, jpg, jpeg, bmp, tif, rtf, and txt.
- · Combined maximum file size is 8MB.

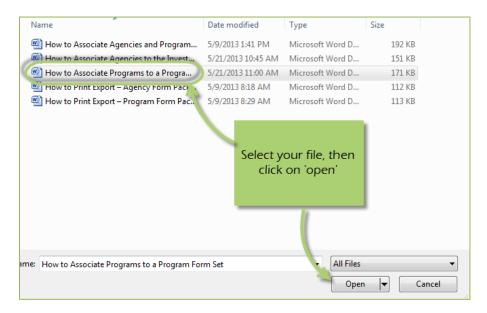
Step 1: Open documents form



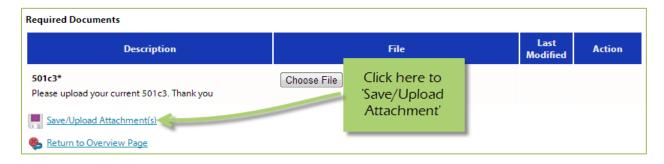
Step 2: Once you have confirmed your document meets the upload requirements, click 'Choose File'.



Step 3: Browse your computer, and select the desired document.



Step 4: 'Save/Upload Attachment(s)'



Viewing Attachments

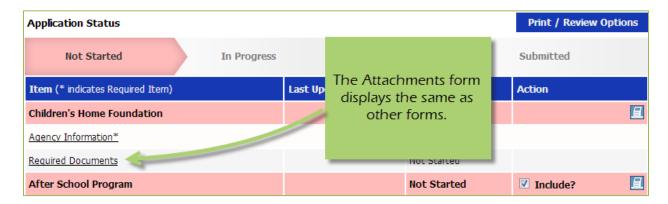
Step 1: Click on the document name to download and open it.



Deleting Attachments

In the event the wrong document was uploaded you may need to delete your attachment.

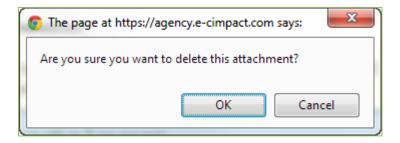
Step 1: Open documents form



Step 2: Select 'Delete' next to the desired document



Step 3: Confirm you would like to delete this attachment



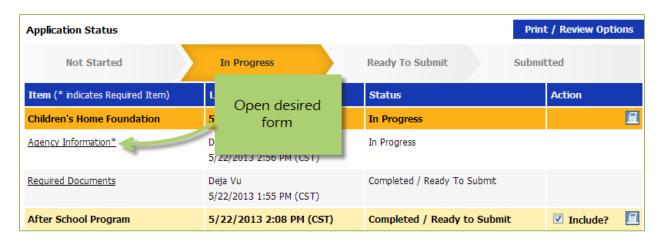
You are now able to upload the correct attachment.

Submitting Application

Mark Forms 'Complete / Ready to Submit'

In order to submit your application, you must mark ALL forms 'Completed / Ready to Submit'

Step 1: Open form



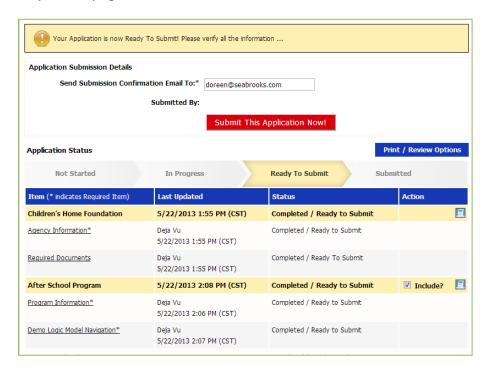
Step 2: Review information, then 'Save My Work and Mark as Completed'



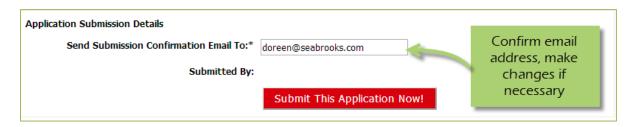
Complete these steps for each form until you have completed the entire application.

Submit!

Once all forms are 'Completed / Ready to Submit', the 'submit this application now' option will appear at the top of the page.



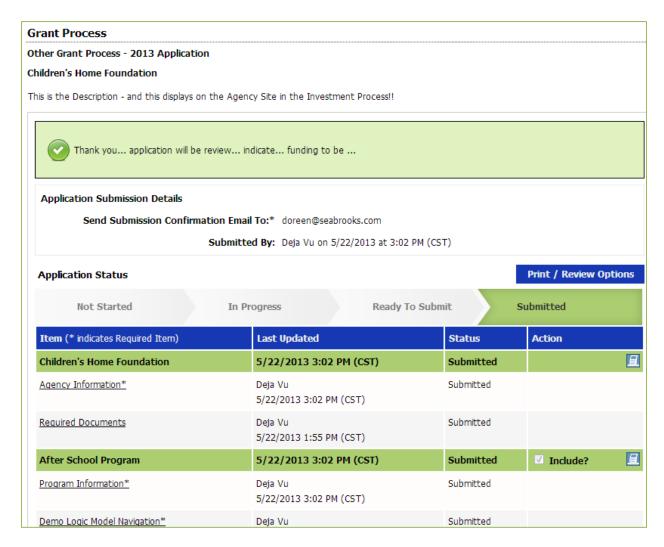
Step 1: Confirm the email address to send the confirmation message.



Step 2: Select 'Submit This Application Now!'



Now that you have successfully submitted your application, you will see everything is now in submitted status.



Please note: Once an application is in submitted status you will be able to view the information entered. You will not be able to make any changes to the information.

Printing Options

There are different levels you may print:

- The Entire Application This will print or export all forms within this application.
- Agency Packet This will print all forms that are agency specific.
- Program Packet This will print all forms that are program specific.
- Individual Form This will print the individual form.

The Entire Application

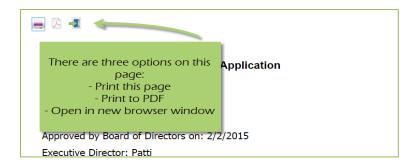
Step 1: Open the application by clicking on it in the left hand navigation.



Step 2: Click on 'Print/Review Options' box in the upper right hand corner of the application main page.



Step 3: Select the option you would like to use, continue on to print.

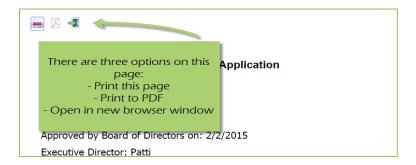


Agency Packet

Step 1: From the application main page, click on the 'Print' icon, in the agency section of the list grid under the action column.

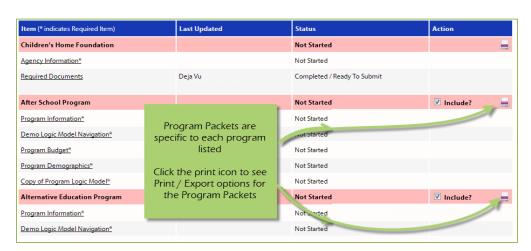


Step 2: Select the 'Print' option you would like to use, continue on to print.



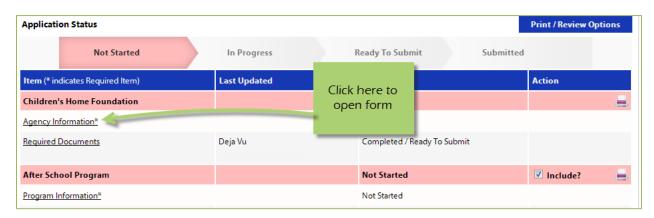
Program Packet

Step 1: From the application main page, click the 'print' icon next to the desired program you would like to print. Then choose which print option to use.



Individual Forms

Step 1: From the application main page, open the form you would like to print.



Step 2: In the lower right hand corner of your form are the option for printing.

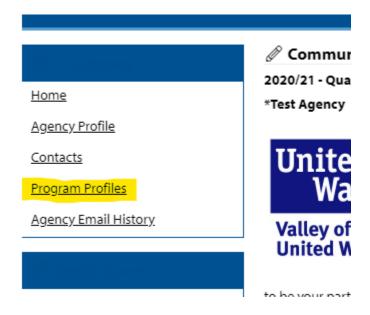


Program Information

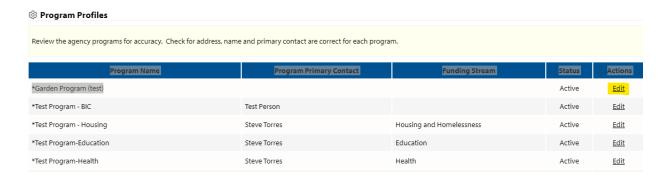
Adding Program Addresses

Step 1: Log In to Agency site

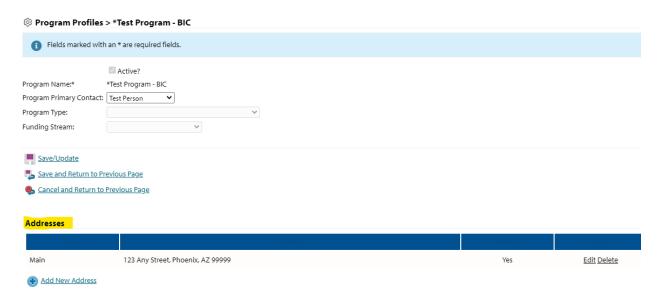
Step 2: Click on [Program Profiles] link (top left hand of agency site screen)



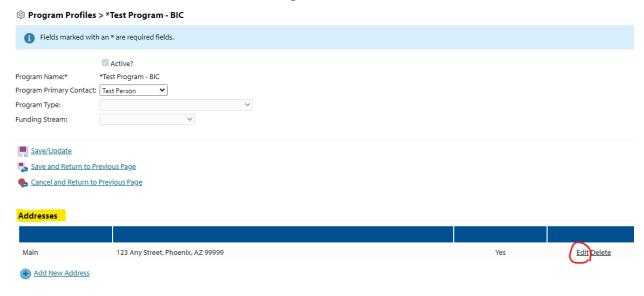
Step 3: Find the program you would like to update address(es) for and click [Edit]



Step 4: Scroll down to the *Addresses* section.



Step 5: To update/edit click *Edit*. Complete updates on following screen. Then click [Save and Return to Previous Page]



Step 6: To add an additional Program location click [Add New Address]. Complete address fields on the following screen. Then click [Save and Return to Previous Page]



